



12201 Bluegrass Parkway
Louisville, KY 40299
www.signatureadvantageplan.com

Signature Advantage – H2400

2019 Medicare Star Ratings*

The Medicare Program rates all health and prescription drug plans each year, based on a plan's quality and performance. Medicare Star Ratings help you know how good a job our plan is doing. You can use these Star Ratings to compare our plan's performance to other plans. The two main types of Star Ratings are:

1. An Overall Star Rating that combines all of our plan's scores.
2. Summary Star Rating that focuses on our medical or our prescription drug services.

Some of the areas Medicare reviews for these ratings include:

- How our members rate our plan's services and care;
- How well our doctors detect illnesses and keep members healthy;
- How well our plan helps our members use recommended and safe prescription medications.

For 2019, Signature Advantage received the following Overall Star Rating from Medicare.

Not enough data available*

We received the following Summary Star Rating for Signature Advantage's health/drug plan services:

Health Plan Services: Not enough data available

Drug Plan Services: ★★ ★
3 Stars

The number of stars shows how well our plan performs.

- ★★★★★ 5 stars - excellent
- ★★★★ 4 stars - above average
- ★★★ 3 stars - average
- ★★ 2 stars - below average
- ★ 1 star - poor

*Some contracts do not have enough data to rate performance.

Learn more about our plan and how we are different from other plans at www.medicare.gov.

You may also contact us 7 days a week from 8:00 a.m. to 8:00 p.m. Eastern time at 844-214-8633 (toll-free) or 711 (TTY/TDD), from October 1 to March 31. Our hours of operation from April 1 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. Eastern time.

Current members please call 844-214-8633 (toll-free) or 711 (TTY/TDD).

*Star Ratings are based on 5 Stars. Star Ratings are assessed each year and may change from one year to the next.

Disclaimers

Signature Advantage (HMO SNP), offered by Signature Advantage, LLC, is a Health Maintenance Organization Special Needs Plan (HMO SNP) with a Medicare contract. Enrollment in Signature Advantage depends on contract renewal.

This plan is available to anyone with Medicare who meets the Skilled Nursing Facility (SNF) level of care and resides in a Signature Advantage network nursing home.

Signature Advantage complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATTENTION: If you speak limited English, language assistance services, free of charge, are available to you. Call 1-844-214-8633 (TTY/TDD: 711).

Signature Advantage cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-844-214-8633 (TTY/TDD: 711).

Signature Advantage 守適用的聯邦民權法律規定，不因種族、膚色、民族血統、年齡、殘障或性別而歧視任何人。

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-844-214-8633 (TTY/TDD: 711)