

Signature Advantage is a HMO with a Medicare contract. Enrollment in Signature Advantage depends on contract renewal. This information is not a complete description of benefits. Contact the plan for more information.

Limitations, copayments, and restrictions may apply.

Benefits, premiums, copayments, and coinsurance

may change on January 1 of each year. The Institutional Special Needs Plan is available to anyone with Medicare who, for 90 days or longer, has been a resident or expects to be a resident of a long-term care (LTC) skilled nursing facility (SNF), or LTC nursing facility (NF) in the Signature Advantage network.

Please contact the plan at

1-844-214-8633 (TTY: 711)

for more information. Hours of operations:

8:00 a.m. - 8:00 p.m. 7 days a week from

October 1 - March 31 and 8:00 a.m. -

8:00p.m. Monday - Friday (except holidays)

from April 1 - September 30. Signature

Advantage complies with applicable Federal

civil rights laws and does not discriminate on the

basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-844-214-8633 (TTY/TDD: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-844-214-8633 (TTY : 711).

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**Empowering Care,
Enriching Lives:
Specialized Plan
for Better Aging**





YOU HAVE CHOICES IN YOUR HEALTH CARE

Signature Advantage (HMO ISNP) covers everything that Original Medicare covers plus provides supplemental benefits designed for the unique needs our members. Our plan provides a dedicated Nurse Practitioner to deliver personalized care coordination in partnership with your Primary Care Physician and Nursing Home team. Your Signature Advantage Nurse Practitioner will get to know you and your family to provide each member the customized, compassionate care needed to achieve your health goals.

WHAT IS SIGNATURE ADVANTAGE?

Signature Advantage (HMO ISNP) offers a unique approach involving comprehensive, coordinated care that is designed specifically for members that reside in a nursing facility. Signature Advantage specializes in providing complex care for urgent acute problems as well as routine and preventive care, following patients during the recovery phase after an illness or hospitalization.

Signature Advantage also provides on-site support to ensure you receive the highest customer experience.



WHY JOIN SIGNATURE ADVANTAGE?

Our difference is our Model of Care. It is our proactive approach to wellness care, medication management, advance care planning and chronic disease management. Members receive meaningful patient education, assuring comprehensive and timely clinical services along with benefits designed for nursing facility residents.

Signature Advantage helps make Medicare benefits better for you by:

- Completing a thorough health risk evaluation tool and using the results to form a customized health plan.
- Partnering with Primary Care Physician and other Specialists needed to meet your healthcare goals.
- Delivering a detailed review of your medications.
- Educating members, families and nursing home staff on your health care plan to guide important treatment decisions in the future.

NURSE PRACTITIONER PARTNERSHIP

Each Signature Advantage member works with a Nurse Practitioner whose proactive focus is on wellness care. Initial membership starts with the completion of a thorough Health Risk Assessment. The results are used to create a personalized care plan in coordination with the on-site Primary Care Physician and Skilled Nursing clinical team. The result is meaningful patient education, comprehensive clinical services and reduced hospitalizations.



HEALTH RISK ASSESSMENT

This tool was created by Signature Advantage and is designed to create an overall health risk level and a comprehensive care plan for members that reside in a Nursing Facility. Our Medical Director and Nurse Practitioners have specialized training in geriatric care with a goal of improving quality of life, clinical outcomes and reduced hospital stays. It is a proven, in-depth assessment of family history, clinical history, polypharmacy review, current health and patient goals.

ADVANCE CARE PLANNING

The oversight of the member's overall care is provided by the primary care physician and the assigned Signature Advantage nurse practitioner. A critical component of quality patient care is proper and ongoing advance care planning. The Signature Advantage Nurse Practitioner follows a Model of Care that includes ongoing advance care planning sessions with the member and their family. This ensures the member's current wishes for their health care delivery are known and honored.

MEDICATION THERAPY MANAGEMENT

Our nation's geriatric population is taking on average over 9 medications with many taking over 20 medications per day. Research shows that many of these medications are unnecessary and even contraindicated for the elder population; therefore, it is critical we include in our proactive care delivery comprehensive polypharmacy and medication

appropriateness reviews. Each Signature Advantage Plan member receives a thorough review of all current medications so changes can be made when necessary. Ideally, the member will only be prescribed the least amount of appropriate medications effective for their needs. Changes are made gradually and in coordination with their clinical team.

ICT MEETINGS

Each quarter the member's Interdisciplinary Care Team (ICT) meet at the facility or via conference call to review the member's goals and complex plan of care and to ensure all interdisciplinary team members and the member are in agreement of the goals of care. Additionally, thorough review of recent health events for the member are discussed and reviewed such as unplanned hospital admissions, quality or access issues.

CARE COORDINATION

Upon an acute change of condition, Signature Advantage's dedicated Nurse Practitioner will follow up with the member within 24-48 hours and monitor the member daily or as needed to ensure the process of recovery is occurring timely and as expected.

COMMUNICATION & EDUCATION

Signature Advantage's Model of Care is designed to improve communication not only with the care team but also the member and their family. The goal is for ongoing and better communication with encouragement to ask questions and actively participate throughout the member's care.

This plan covers your Medicare benefits and offers unique services, including but not limited to:

EXTRA BENEFITS	DESCRIPTION	YOU PAY*
 Personalized Care	Dedicated Nurse Practitioner Visits in Your Facility	\$0
 Dental	2 Preventative Cleanings Plus \$2000 toward Comprehensive Services per Year	\$0
 Hearing	1 Routine Hearing Exam & Hearing Aid Fittings Plus \$4000 toward Hearing Aids every two Years	\$0
 Over the Counter Benefit	Plan Covers Up to \$400 for OTC items per Quarter	\$0
 Vision	1 Routine Eye Exam, Glaucoma Test and Eyewear up to \$275 per Year	\$0
 Telehealth Services	Physician & Specialist Services for Individuals or Groups, including Psychiatric Services, Kidney Disease Education Services, Diabetes Self-Management Training	\$0
 Skilled Nursing Facility	No Prior Hospitalization or Copayment for Days 1-100	\$0
 Foot Care	12 Supplemental Routine Foot Care Visits per Year	\$0

*\$0 co-pay for these extra benefits, up to the annual limit. All benefits will begin on January 1, 2025.

WHO CAN JOIN SIGNATURE ADVANTAGE?

You can join Signature Advantage if you have Medicare Part A, Medicare Part B and are a long-term care resident of a participating nursing facility.

To find out if you are eligible please give us a call at 1-844-214-8633 (TTY:711)

By Paper Application

You can contact us at 1-844-214-8633 (TTY:711) to get an application.

Our Website

You can go to www.signatureadvantageplan.com. You will find the application under Eligibility and Enrollment.

Email

You can email us for more information at customerservice@signatureadvantageplan.com



805 N Whittington Pkwy, Louisville, KY 40222